



Shelby County Tennessee

Mark H. Luttrell, Jr., Mayor

Questions & Answers

Issued: March 22, 2013

RFP #13-002-50 Chiller Maintenance Services (Shelby County Support Services)

TO ALL PROSPECTIVE BIDDERS:

The following questions were submitted by potential vendors. Our answers are listed in **red** below:

1. Scope of Work

- (A) Are Pre existing conditions or deficiencies to be included in this proposal? A possible refrigerant leak and a non functioning refrigerant monitor were noted on the walk thru.
Yes. The current contractor is scheduled to come out and take care of these issues.
- (B) Will oil, eddy current, vibration testing and refrigerant log histories be made available?
Yes.
- (C) Are Condenser and Evaporator tube leakage or failure to be covered by the contractor under this proposal?
No.
- (D) Is the contractor accepting the equipment in "as is" condition? Will the awarded contractor be allowed to submit a list of repairs or deficiencies based upon the first month's preventive maintenance inspection?
Yes. The contractor is accepting the equipment "as-is" condition.

2. Can you please clarify what repairs would be covered and not covered under the new agreement?

Please refer to in the RFP beginning on page 11; IX. Purpose-Services Required.

3. Will the agreement include refrigerant/Freon coverage and if so will there be a cap on the amount we would need to provide? Will there ever be an instance where we are not liable for refrigerant loss, for example leaks? We typically would not cover leaking chiller tubes considering there is no way we can maintain a tube and thus prevent leaks.
Contractor will not be responsible for leaking chiller tubes.
4. Will all the chillers be under one contract or separated for each different building?
Under one contract.
5. Can you advise on the price of the contract for the previous agreement?
This is a Public Record Request.
6. Under the Company Information Required #2 - The proposer shall have been in this business for a minimum of ten (10) years.

(A) Does this mean experience for ten years or the company bidding the contract in business for ten years?
An established company with 10 years of experience in this business.
7. Can I only bid on a portion of chillers and not all of the chillers?
No, bid must include all of the chillers.
8. My company wishes to bid on the Chiller Maintenance Services contract that is currently out to bid. We have not been in business for 10 years, but we have technicians with over 20 years of service with factory shops in the Memphis area and are more than qualified to work on any equipment you may have. Would you consider allowing us to bid on the contract with this in mind?
The County will not prohibit you from bidding; however, it may impact your overall score.
9. Is this a full coverage contract for parts and labor?
Yes
10. Is refrigerant included in contract?
Yes
11. What are the factors that decide if contract is renewed?
Workmanship, Performance and Response time
12. Was the last contract renewed for 5 years?
Yes